

IHA Office Closure Due To COVID-19

IHA Offices, both for Public Housing and Section 8, will remain closed until further notice. Evaluation of IHA closure procedures will be reviewed monthly. Below is a list of requirements that we will be doing and not doing based upon COVID-19 issues.

IMPLEMENTED ACTIONS FOR PUBLIC HOUSING RESIDENTS

- Suspension of Notices to Vacate for Non-Payment of Rent
- Suspension of Evictions for Non-Payment of Rent
- Suspension of transfer and move ins
- Suspension of routine work orders. All Routine Work Orders will be logged and begin completing once we open offices back up.
- Emergency work orders may require additional troubleshooting via phone calls
- Suspension of housekeeping inspections
- Suspension of late fees
- Suspension of all resident activities to include Resident Council
- Removal of all community room furniture and lobby furniture to limit social gathering.
- Re-Examinations will be completed by phone until further notice.
- Rental payments should be made via mail or drop box.
- Visitors for social purposes, especially at high-rise properties are discouraged; medically related visitors and caregivers may continue to visit residents
- Pest control services will be conducted on the exterior of buildings and common areas. Routine interior pest control services will be suspended. Emergency Pest Control services will continue under controlled COVID-19 requirements.

IMPLEMENTED ACTIONS FOR HOUSING CHOICE VOUCHER RESIDENTS

- Existing repayment agreements will continue as normal. A Drop Box has been installed at the Central Office beside the Entry Door.
- Annual Re-Examinations will be completed by phone and utilization of our Drop Box and not in person until further notice.
- Existing port-outs will attempt to be absorbed by receiving agency if possible. No port-outs to higher payment standard cities except if the receiving agency is absorbing or if it is due to VAWA.
- Suspension of inspections except
- Suspension of terminations
- Suspension of voucher issuance for new vouchers
- Suspension of transfers but transfers will be completed for Reasonable Accommodations, VAWA only.